



Fee Schedule for Home Care Packages

Effective from 1 July 2024

The rates set out below are all inclusive. There are no hidden costs, and we provide a FREE in-home consultation.

Package Management and Care Management Fee

Package Management fees are set at just **5%** and cover the cost of: generating invoices, managing budgets, paying your therapy and other third party supports, and reporting.

Care Management fees are set at **20%**. This fee covers assessment, planning, care management, community linking, coordination and reassessment of your needs. You will be assigned a dedicated and experienced Aged Care Advisor to assist you utilise the full value of your package.

Direct Service Rates

| Service | Basis | Weekday 6am-8pm | Afternoon | Evening/ Night | Saturday | Sunday | Public Holiday |
|---------------------|----------|-----------------|-----------|-------------------|----------|----------|----------------|
| Personal care | Per hour | \$80.04 | \$90.78 | \$92.63 | \$105.57 | \$137.33 | \$171.86 |
| Social Support | Per hour | \$80.04 | \$90.78 | \$92.63 | \$105.57 | \$137.33 | \$171.86 |
| Domestic Assistance | Per hour | \$80.04 | \$90.78 | \$92.63 | \$105.57 | \$137.33 | \$171.86 |
| Registered Nurses | Per hour | \$122.42 | \$141.28 | \$147.00 | \$161.05 | \$188.10 | \$271.01 |
| Enrolled Nurse | Per hour | \$105.02 | \$120.77 | \$125.66 | \$145.85 | \$177.26 | \$203.19 |
| Transport | Per km | \$1.15 | \$1.15 | \$1.15 | \$1.15 | \$1.15 | \$1.15 |

Package Utilisation

| Funding Package Level | Annual Package Value | Fortnightly Package Value | Care Management Fee per fortnight @20% | Package Management Fee per fortnight @5% | Your Fortnightly Plan Balance for Buying Other Supports | Number of Weekday Service Hours available per Fortnight | Number of Weekday Service Hours available per Annum |
|-----------------------|----------------------|---------------------------|--|--|---|---|---|
| Level 1 | \$10,588.65 | \$406.14 | \$81.23 | \$0 | \$324.91 | 4 | 108 |
| Level 2 | \$18,622.30 | \$714.28 | \$142.86 | \$0 | \$571.42 | 7 | 189 |
| Level 3 | \$40,529.60 | \$1,554.56 | \$310.91 | \$77.73 | \$1,165.92 | 15 | 412 |
| Level 4 | \$61,440.45 | \$2,356.62 | \$471.32 | \$117.83 | \$1,767.47 | 22 | 625 |

Income Tested Fees: may apply based on individual circumstances and determined by the Department of Human Services.

Cancellation fees: Less than 24 hours' notice will be charged at the full booked duration of the service at full price.

Please note that rates and fees may be updated periodically to reflect changes in government subsidy amounts and in the costs of delivering services. Customers will be given reasonable notice of any changes to the fee schedule.